

Home Address: _____

Date of visit: _____

Boulder Creek Neighborhoods™ In-Home Warranty Visit

A Mutual Commitment

Updated 8/25/2021

Prior to performing today’s in-home warranty work, Boulder Creek Neighborhoods™ would like to reiterate our commitment to your health, to the health of our employees, and to the health of all trade personnel that work on your home.

On the date of this appointment, we require that any Boulder Creek personnel, trade personnel, or home occupants confirm that the answer to all of the following questions is **NO**. If the answer to any of the below statements is **YES**, we are happy to reschedule the work we had planned for today. In that event, please contact your Warranty Representative, or our Warranty Operations Manager at 303-309-0362.

On the date written at the top of this form, I (Trade Partner/Home Occupant/Boulder Creek Personnel) confirm that:

1. *Neither I nor any individuals in my home have been under either voluntary or required self-quarantine or isolation due to COVID-19.*
2. *Neither I nor any individuals in my home are currently suffering from flu-like symptoms.*
3. *Neither I nor any individuals in my home have been in recent, close contact with anyone known to or suspected to have COVID-19.*

As we enter your home today, Boulder Creek would like to mutually make the following commitments:

Facial Coverings for Unvaccinated Home Occupants, Boulder Creek Employees, or Trade Partners

1. All Boulder Creek and trade personnel that enter your home will have a mask available to wear upon request.
2. Any unvaccinated home occupants are respectfully asked to wear a mask covering both the mouth and nose **or** will remain behind closed doors away from where warranty work is being conducted.

Physical Distancing upon request

1. All Boulder Creek and trade personnel that enter the home will maintain a physical distance of 6 feet or more from any home occupants present if requested.
2. All home occupants will maintain a physical distance of 6 feet or more from any Boulder Creek and/or trade partner personnel if preferred.

Right to refuse entry or require rescheduling of work. If any of the above commitments are not mutually maintained, **or** if either party feels like their health is in danger for any reason:

1. All Boulder Creek and trade personnel have the right to remove themselves from the home and request warranty work be rescheduled at a time when the above commitments can be adhered to or the condition or concern can be remedied.
2. You and anyone else at the home should refuse entry to any warranty or trade personnel that does not agree to adhere to the commitments above.

All present Boulder Creek personnel, trade personnel, and home occupants – please sign below to confirm the 3 statements above, and to confirm the mutual commitments for Facial Coverings and Physical Distancing during this appointment:

Trade Partner Personnel:

Boulder Creek Personnel:

Home occupants (homeowners, tenants, visitors, etc.):

Once completed, please take a photo or scan of this form and email it to warranty@liveboulder creek.com or text it to 303-309-0362 on the day of your appointment. If you do not have access to email, please leave this form folded in your front door jamb for a Boulder Creek employee to pick up. Thank you!

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Dear Boulder Creek Homeowner,

As we continue to provide our in-home warranty services, we respectfully request your assistance in keeping you, Boulder Creek's employees, and our trade personnel healthy. The document on the following page is an important step in this process.

We need your help in completing this document by doing the following:

1. Sign and agree to its terms on the day of your warranty appointment.
2. Gather the signature of any individuals that come to your home to perform warranty work (inspection or repair).

By all parties agreeing to the terms of this document, we can all help keep each other safe and healthy.

If you are unable to print this document, please reach out to our warranty operations manager at 303-309-0362 to obtain an additional copy.

Once completed, please take a photo or scan of this form and text it to **303-309-0362**, or email it to warrantydepartment@livebouldercreek.com at the end of the service day. If you do not have access to email, simply leave this form folded in your front door jamb for a Boulder Creek employee to pick up, and call or text 303-309-0362 to let us know it's there.

If you have any questions regarding this form, please contact us at 303-309-0362 or warrantydepartment@livebouldercreek.com.

Thank you!

Your Boulder Creek Neighborhoods™ Team